



April, 2009

**URGENT – Product Recall  
Evenflo Company, Inc. 1801 Commerce Drive, Piqua, Ohio 45356  
Evenflo Majestic™ High Chair**

**American Hotel Register Company Item Number: D353001732  
Evenflo Model Number: 3001732 (all date codes)**

Dear Valued Customer:

American Hotel Register Company has been notified of a voluntary recall by the Evenflo Company Inc., manufacturer of the Evenflo Majestic™ High Chairs. According to our records, you have purchased this item from us.

This high chair model has plastic caps and metal screws on both sides that can loosen and fall out, posing both fall and choking hazards to children. Plastic caps and screws that become loose and fall out can cause the seat back to suddenly fall back or detach from the high chair. Children can fall out or collide with objects and suffer bruises to the head, broken bones, abrasions, cuts, and bruises. Detached plastic caps and metal screws also pose a choking hazard to children. About 95,000 Majestic™ High Chairs were manufactured. The model number and production date can be found on a white label on the seat back. “Evenflo” is printed on the label and on the pushbutton on the front of the tray.

For the models in question, Evenflo has received 16 reports of seat backs reclining, falling back and/or detaching unexpectedly, resulting in five reports of bumps and bruises to the head and five reports of other injuries including bruises and abrasions. Evenflo has also received 145 reports of plastic caps and screws falling out of the high chairs, including one incident in which a cap and/or screws were found in a child’s hand or mouth but were removed before choking occurred.

Evenflo is providing a free repair kit, which includes new hardware designed to prevent the loosening of screws over time from product use. Recalled units should not be returned. Users can receive the free repair kit by calling Evenflo’s toll-free number 1-800-233-5921 (8am-5pm EST) or by visiting <http://www.majestichighchair.com>. Questions can also be directed to the Consumer Product Safety Commission’s toll-free hotline at 1-800-638-2772.

We apologize for your inconvenience and appreciate your assistance with this matter.

Yours truly,

American Hotel Register Company