



**Urgent – Product Recall**  
**GE Packaged-Terminal Air Conditioner and Packaged-Terminal Heat Units (“PTAC”)**  
**Manufacturing Dates: January 2010 – March 2011**

GE Model Numbers:	Serial Numbers Begin With:
4100 & 6100 Series Model AZ41 Model AZ61	AT, DT, FT, GT, HT, LT, MT, RT, ST, TT, VT, ZT, AV, DV, FV

**American Hotel Item Number(s) Attached on page 2**

June 22, 2011

To Our Valued Customers:

The U.S. Consumer Product Safety Commission and the General Electric Company (GE) have announced a recall of certain GE Zoneline® Packaged-Terminal Air Conditioner and Packaged-Terminal Heat Units (“PTAC”) manufactured by Sharp Corporation. GE is voluntarily recalling 90,674 PTAC units manufactured from January 2010 until March 2011.

GE has determined that, in certain units, the electrical wiring that regulates the PTAC’s heater can fail, posing a fire hazard. GE has received four incident reports involving smoke and/or fire from these units. Two of the reported incidents included property damage outside of the unit. No injuries have been reported. GE is recalling and repairing these units free of charge.

Until the repair is complete, the PTAC should not be used for heating. Customers should contact GE for instructions on receiving the free repair. You may contact GE’s recall division directly by phone at 866-918-8771 from 8 a.m. to 5 p.m. Eastern Time Monday through Friday, or visit the recall website [http://www.geappliances.com/products/recall/zoneline\\_2011/](http://www.geappliances.com/products/recall/zoneline_2011/).

If you have additional questions, please feel free to contact your American Hotel Register Customer Care Representative at 1-800-323-5686. Thank you.

Very truly yours,

Mark W. Baker  
American Hotel Register Company

American Hotel Item #	Vendor Item #	Description
V5VAZ41E07DAB	AZ41E07DAB	A/C Zoneline 7300 BTU 230/208V
V5VAZ41E07DAB-RR	AZ41E07DAB 12-34Z76	A/C Zoneline 7300 BTU 230/208V
V5VAZ41E07DAP	AZ41E07DAP	A/C Zoneline 6800 BTU DrAir230
V5VAZ41E07EAB	AZ41E07EAB	A/C Zoneline 7100 BTU 265V
V5VAZ41E07EAB-RR	V5VAZ41E07EAB	A/C Zoneline 7100 BTU 265V
V5VAZ41E07EAP	AZ41E07EAP	A/C Zoneline 6800 BTU Dry Air
V5VAZ41E09DAB	AZ41E09DAB	A/C Zoneline 9400 BTU 230/208V
V5VAZ41E09DAB-RR	AZ41E09DAB 12-34Z76	A/C Zoneline 9400 BTU 230/208V
V5VAZ41E09DAP	AZ41E09DAP	A/C Zoneline 9000 BTU DrAir230
V5VAZ41E09EAB	AZ41E09EAB	A/C Zoneline 9400 BTU 265V
V5VAZ41E09EAB-RR	AZ41E09EAB	A/C Zoneline 9400 BTU 265V
V5VAZ41E09EAC	AZ41E09EAC	ELECTRIC HEAT PTAC, 265V
V5VAZ41E09EAP	AZ41E09EAP	A/C Zoneline 9000 BTU Dry Air
V5VAZ41E12DAB	AZ41E12DAB	A/C Zoneline 11800 BTU 230/208
V5VAZ41E12DAB-RR	AZ41E12DAB 12-34Z76	A/C Zoneline 11800 BTU 230/208
V5VAZ41E12DAC	AZ41E12DAC	PTAC, 12K BTU, ELECTRIC HEAT
V5VAZ41E12DAP	AZ41E12DAP	A/C Zoneline 11200 BTU Dry Air
V5VAZ41E12EAB	AZ41E12EAB	A/C Zoneline 11800 BTU 265V
V5VAZ41E12EAP	AZ41E12EAP	A/C Zoneline 11200 BTU Dry Air
V5VAZ41E15DAB	AZ41E15DAB	A/C Zoneline 14700 BTU 230/208
V5VAZ41E15DAB-RR	AZ41E15DAB 12-34Z76	A/C Zoneline 14700 BTU 230/208
V5VAZ41E15DAC	AZ41E15DAC	14,700/24,500 BTUH A/C UNIT
V5VAZ41E15EAB	AZ41E15EAB	A/C Zoneline 14700 BTU 265V
V5VAZ61H07DAB	AZ61H07DAB	A/C Zoneline 7200 BTU HP
V5VAZ61H07DAB-RR	AZ61H07DAB 12-34Z76	A/C Zoneline 7200 BTU HP
V5VAZ61H07DAC	AZ61H07DAC	HEAT PUMP PTAC 7000BTU
V5VAZ61H07EAB	AZ61H07EAB	A/C Zoneline 7200 BTU HP 265V
V5VAZ61H09DAB	AZ61H09DAB	A/C Zoneline 9400 BTU HP
V5VAZ61H09DAB-RR	AZ61H09DAB 12-34Z76	A/C Zoneline 9400 BTU HP
V5VAZ61H09DAC	AZ61H09DAC	GE Zoneline Heat Pump A/C Unit
V5VAZ61H09EAB	AZ61H09EAB	A/C Zoneline 9400 BTU HP 265V
V5VAZ61H12DAB	AZ61H12DAB	A/C Zoneline 11800 BTU HP
V5VAZ61H12DAB-RR	AZ61H12DAB 12-34Z76	A/C Zoneline 11800 BTU HP
V5VAZ61H12EAB	AZ61H12EAB	A/C Zoneline 11800 BTU HP 265V
V5VAZ61H12EAC	AZ61H12EAC	PTAC Deluxe Series Heat Pump
V5VAZ61H15DAB	AZ61H15DAB	A/C Zoneline14800 BTU HP
V5VAZ61H15DAB-RR	AZ61H15DAB 12-34Z76	A/C Zoneline14800 BTU HP
V5VAZ61H15DAD	AZ61H15DAD	A/C Zoneline Air Conditioner
V5VAZ61H15EAB	AZ61H15EAB	A/C Zoneline 14800 BTU HP 265V
V5VAZ61H15EAD	AZ61H15EAD	Zoneline 15,000 BTU PTAC Unit



GE – Appliances & Lighting

GE Recall Website: [www.geappliances.com/recall](http://www.geappliances.com/recall)

Hotline: 866-918-8771

## Recall to Repair Certain GE Zoneline Air Conditioner/Heat Units (PTAC)

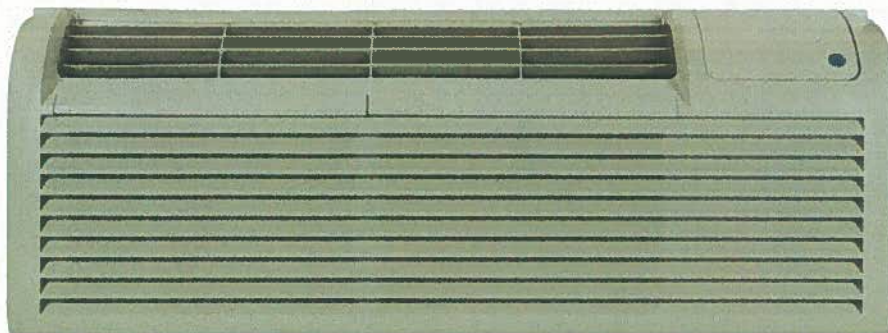
Dear GE Customer:

In cooperation with the U.S. Consumer Product Safety Commission, the General Electric Company (GE) and Sharp Corporation (Sharp) have announced a recall of certain GE Zoneline® packaged-terminal air conditioner and packaged-terminal heat unit (“PTAC”) units due to a risk of fire. According to GE’s records, we understand that you may have purchased a PTAC manufactured by Sharp Corporation after January 2010. We write to bring an important safety issue to your attention.

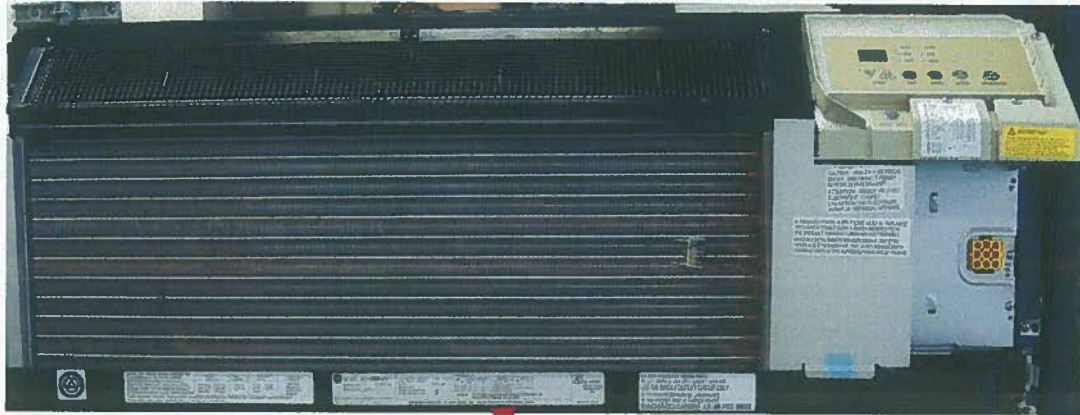
In certain units, the electrical wiring to a component that regulates the PTACs heater can fail, posing a fire hazard. GE and Sharp are voluntarily recalling 90,674 PTAC units manufactured from January 2010 to March 2011. Of those units, GE has received four reports of incidents involving smoke and/or fire. Two of the reported incidents involve property damage beyond the unit. No injuries have been reported. As part of our commitment to product quality and safety, GE is recalling and repairing these units free-of-charge to customers.

Only PTACs with the following model and serial numbers are included in the recall:

Brand	Model Number Begins With:	Serial Number Begins With
GE	AZ41, AZ61	AT, DT, FT, GT, HT, LT, MT, RT, ST, TT, VT, ZT, AV, DV, FV



**The model and serial numbers of the units can be found on the rating plate underneath the removed front panel, on the bottom of the unit, as shown below.**



**Location of  
Serial Number**

Until the repair is completed, **consumers should not use the PTACs in the heating mode.** If your PTAC is included in the recall, please contact GE through the toll-free number and/or website below.

For additional information about this voluntary recall, visit GE's recall website any time at [www.geappliances.com/recall](http://www.geappliances.com/recall). Or, to schedule a free repair, call GE's toll-free Recall Hotline: 866-918-8771 from 8 a.m. to 5 p.m. Monday through Friday Eastern Time.

GE is conducting this voluntary recall in cooperation with the U.S. Consumer Product Safety Commission, which will also monitor the effectiveness of the recall program.