



Urgent – Product Recall

Infant and Children's Tylenol
Children's Motrin
Children's Zyrtec
Children's Benadryl

American Hotel Item Numbers:

2871CTD
2871CTPC2
2871J&J01230
2871CM
2871CTPC

May 5, 2010

To Our Valued Customers:

We have been informed by McNeil Consumer Healthcare, the maker of the medications listed above, that they are initiating a voluntary recall of these products. According to our records, you may have been shipped the recalled product(s).

This action is being taken because some of the drugs do not meet required quality standards. According to McNeil, there have been no adverse medical events. However, they are conducting a voluntary recall as a precautionary measure. Some of the affected products may contain a higher concentration of active ingredient than is specified; others may contain inactive ingredients that do not meet internal testing requirements; and others may contain tiny particles. While the potential for serious injury is remote, McNeil is advising that you discontinue use of these products. In addition, there are instructions below on how to return inventory you may be holding.

You will find the recall letter from McNeil attached to this letter, along with a list of the items being recalled.

In regard to any current inventory, you need to contact Stericycle at 877-857-4138. They will assist you with the return process and reimbursement. For additional information, McNeil / Johnson & Johnson has created a website to provide additional information. It is <http://www.mcneilproductrecall.com>.

If you have additional questions, please feel free to contact your American Hotel Register Customer Care Rep. at 1-800-323-5686. Thank you.

Very truly yours,

American Hotel Register Company



McNeil Consumer Healthcare, 7050 Camp Hill Road, Fort Washington, PA 19034

URGENT – VOLUNTARY DRUG RECALL

April 30, 2010

Dear Customer:

In consultation with the U.S. Food and Drug Administration (FDA), McNeil Consumer Healthcare, Division of McNEIL-PPC, Inc. is voluntarily recalling specific codes of Concentrated TYLENOL® Infants' Drops, Children's TYLENOL® (Acetaminophen), Children's TYLENOL® Plus, Concentrated Motrin® Infants' Drops, Children's Motrin®, Children's Motrin® Cold, Children's ZYRTEC®, and Children's Benadryl® products (full list below).

This recall is being conducted with the knowledge of the Food and Drug Administration.

Immediate Action Requested:

1. Identify **all retail and warehouse inventory** of below listed products and remove from both your retail and warehouse shelves.
2. Communicate this product recall to your retail outlets that received these products and request **they immediately remove and return all inventory of the product codes listed below** to your warehouse. Please place all inventory and returns of these products into quarantine in your warehouse until returned to McNeil Consumer Healthcare.
3. Place a **“stop ship and stop order” request** on all codes that are listed below.

We appreciate your cooperation in helping us successfully execute this voluntary recall. If you have any questions related to the return of this product, please contact Stericycle at 877-857-4138. If you have any questions about the product, please contact your McNeil Consumer Healthcare Sales Representative or call 888-543-8255.

McNeil Consumer Healthcare, Division of McNEIL-PPC, Inc.

Product Code	Product Name	Lot Number	UPC Code
CONCENTRATED TYLENOL® INFANTS' DROPS			
12201	CONCENTRATED TYLENOL® INFANTS' DROPS 1 OZ GRAPE FLAVOR	ALL	300450122018
12210	CONCENTRATED TYLENOL® INFANTS' DROPS 1 OZ GRAPE FLAVOR (DUAL PLACEMENT CODE)	ALL	300450122100

Product Code	Product Name	Lot Number	UPC Code
12215	CONCENTRATED TYLENOL® INFANTS' DROPS 1/2 OZ GRAPE FLAVOR	ALL	300450122155
16701	CONCENTRATED TYLENOL® INFANTS' DROPS CHERRY DYE FREE 1 OZ	ALL	300450167019
16711	CONCENTRATED TYLENOL® INFANTS' DROPS CHERRY DYE FREE 1 OZ (DUAL PLACEMENT CODE)	ALL	300450167118
18615	CONCENTRATED TYLENOL® INFANTS' DROPS 1/2 OZ CHERRY FLAVOR	ALL	300450186157
18630	CONCENTRATED TYLENOL® INFANTS' DROPS 1 OZ CHERRY FLAVOR	ALL	300450186300
12218	CONCENTRATED TYLENOL® INFANTS' DROPS 1/2 OZ GRAPE - HOSPITAL	ALL	350580144183
12240	CONCENTRATED TYLENOL® INFANTS' DROPS 1/4 OZ GRAPE - SAMPLE	ALL	300450122407
12202	CONCENTRATED TYLENOL® INFANTS' DROPS 1 OZ + 1/2 OZ GRAPE PACK	ALL	300450122025
CHILDREN'S TYLENOL® SUSPENSION CODES			
12302	CHILDREN'S TYLENOL® SUSPENSION 2 OZ. CHERRY BLAST FLAVOR	ALL	300450123022
12304	CHILDREN'S TYLENOL® SUSPENSION 4 OZ. CHERRY BLAST FLAVOR	ALL	300450123046
16604	CHILDREN'S TYLENOL® DYE-FREE SUSPENSION 4 OZ. CHERRY FLAVOR	ALL	300450166043
29604	CHILDREN'S TYLENOL® SUSPENSION 4 OZ. GRAPE SPLASH	ALL	300450296047
40704	CHILDREN'S TYLENOL® SUSPENSION 4 OZ. BUBBLEGUM FLAVOR	ALL	300450407047
49304	CHILDREN'S TYLENOL® SUSPENSION 4 OZ. VERY BERRY STRAWBERRY FLAVOR	ALL	300450493040
12301	CHILDREN'S TYLENOL® SUSPENSION 1 OZ. CHERRY BLAST FLAVOR - SAMPLE	ALL	300450123015
12303	CHILDREN'S TYLENOL® SUSPENSION 4 OZ. CHERRY BLAST FLAVOR - HOSPITAL	ALL	350580123034
CHILDREN'S TYLENOL® PLUS SUSPENSION CODES			
24704	CHILDREN'S TYLENOL® PLUS SUSPENSION 4 OZ. COUGH & SORE THROAT CHERRY FLAVOR	ALL	300450247049
24705	CHILDREN'S TYLENOL® PLUS SUSPENSION 4 OZ. COUGH & SORE THROAT CHERRY FLAVOR	ALL	300450247056
24904	CHILDREN'S TYLENOL® PLUS SUSPENSION 4 OZ. COUGH & RUNNY NOSE CHERRY FLAVOR	ALL	300450249043
24905	CHILDREN'S TYLENOL® PLUS SUSPENSION 4 OZ. COUGH & RUNNY NOSE CHERRY FLAVOR	ALL	300450249050
25304	CHILDREN'S TYLENOL® PLUS DYE-FREE SUSPENSION 4 OZ. COLD & STUFFY NOSE GRAPE FLAVOR	ALL	300450253040
25404	CHILDREN'S TYLENOL® PLUS DYE-FREE SUSPENSION 4 OZ. COLD & COUGH GRAPE FLAVOR	ALL	300450254047
25504	CHILDREN'S TYLENOL® PLUS DYE-FREE SUSPENSION 4 OZ. MULTI-SYMPTOM COLD GRAPE FLAVOR	ALL	300450255044
38604	CHILDREN'S TYLENOL® PLUS SUSPENSION 4 OZ. FLU BUBBLEGUM FLAVOR	ALL	300450386045
38605	CHILDREN'S TYLENOL® PLUS SUSPENSION 4 OZ. FLU BUBBLEGUM FLAVOR	ALL	300450386052
38704	CHILDREN'S TYLENOL® PLUS SUSPENSION 4 OZ. COLD GRAPE FLAVOR	ALL	300450387042
38705	CHILDREN'S TYLENOL® PLUS SUSPENSION 4 OZ. COLD GRAPE FLAVOR	ALL	300450387059

Product Code	Product Name	Lot Number	UPC Code
39005	CHILDREN'S TYLENOL® PLUS SUSPENSION 4 OZ. COLD & ALLERGY BUBBLEGUM FLAVOR	ALL	300450390059
39104	CHILDREN'S TYLENOL® PLUS SUSPENSION 4 OZ. MULTI-SYMP TOM COLD GRAPE FLAVOR	ALL	300450391049
39105	CHILDREN'S TYLENOL® PLUS SUSPENSION 4 OZ. MULTI-SYMP TOM COLD GRAPE FLAVOR	ALL	300450391056
CONCENTRATED MOTRIN® INFANTS' DROPS			
19801	CONCENTRATED MOTRIN® INFANTS' DROPS BERRY DYE FREE 1 OZ	ALL	300450198013
19811	CONCENTRATED MOTRIN® INFANTS' DROPS BERRY DYE FREE 1 OZ (DUAL PLACEMENT CODE)	ALL	300450198112
19815	CONCENTRATED MOTRIN® INFANTS' DROPS BERRY DYE FREE 1/2 OZ	ALL	300450198150
52415	CONCENTRATED MOTRIN® INFANTS' DROPS 1/2 OZ BERRY FLAVOR	ALL	300450524157
19805	CONCENTRATED MOTRIN® INFANTS' DROPS 1 OZ + 1/2 OZ BERRY PACK	ALL	300450198051
CHILDREN'S MOTRIN® SUSPENSION CODES			
18404	CHILDREN'S MOTRIN® SUSPENSION 4 OZ. BERRY DYE FREE	ALL	300450184047
19202	CHILDREN'S MOTRIN® SUSPENSION 2 OZ. BERRY FLAVOR	ALL	300450192028
19204	CHILDREN'S MOTRIN® SUSPENSION 4 OZ. BERRY FLAVOR	ALL	300450192042
21504	CHILDREN'S MOTRIN® SUSPENSION 4 OZ. TROPICAL PUNCH FLAVOR	ALL	300450215048
60304	CHILDREN'S MOTRIN® SUSPENSION 4 OZ. GRAPE FLAVOR	ALL	300450603043
60404	CHILDREN'S MOTRIN® SUSPENSION 4 OZ. BUBBLEGUM FLAVOR	ALL	300450604040
60301	CHILDREN'S MOTRIN® SUSPENSION 1 OZ. GRAPE SAMPLE	ALL	300450603012
60401	CHILDREN'S MOTRIN® SUSPENSION 1 OZ. BUBBLEGUM SAMPLE	ALL	300450604019
19201	CHILDREN'S MOTRIN® SUSPENSION 1 OZ. BERRY SAMPLE	ALL	300450192011
19250	CHILDREN'S MOTRIN® SUSPENSION 4 OZ. BERRY HOSPITAL	ALL	350580601501
CHILDREN'S MOTRIN® COLD SUSPENSION CODES			
90204	CHILDREN'S MOTRIN® SUSPENSION 4 OZ. COLD BERRY FLAVOR	ALL	300450902047
CHILDREN'S ZYRTEC® ALLERGY CODES			
20504	CHILDREN'S ZYRTEC® 4 OZ. 1mg BUBBLEGUM SYRUP	ALL	300450205049
20904	CHILDREN'S ZYRTEC® DYE FREE 4 OZ. 1mg GRAPE SYRUP	ALL	300450209047
CHILDREN'S BENADRYL® ALLERGY CODE			
53504	CHILDREN'S BENADRYL® ALLERGY BUBBLEGUM FLAVORED LIQUID 4 OZ.	ALL	350580535042