

October 30, 2008

URGENT – Product Recall
simplySmart™ Make-Up Remover
American Item Number: G5YHXMR
Guest Supply Product Number: 0014601 (all Day Codes)

Dear Valued Customer:

A limited supply of simplySmart Make-Up Remover is being voluntarily recalled by its manufacturer, Celeste Industries Corporation. This affects all product bearing the identifying numbers listed above.

This product may contain the presence of Burkholderia cepacia, a bacteria known to cause illness in individuals with compromised immune systems. The bacteria can also create an offensive odor.

We have not received reports of illness involving this product, but there have been reports of the product developing an odor. We believe this situation presents a minimal risk to your guests, but the recall is being conducted to prevent the possibility of injury.

Celeste Industries asks that you discontinue use of this product and remove it from guest rooms immediately. The product should be repacked in its original shipping carton if available. If you have this product at your property, please contact Customer Service at 1-800-323-5686 to obtain the proper return instructions. Call tags will be sent and you will receive full credit for all product returned by **November 30, 2008**.

We apologize for the inconvenience and appreciate your assistance with this matter.

Yours truly,

American Hotel Register Company